

Implementation Services Provide Maximum Operational Benefit Right from the Start

You've made the right purchase for your requirements; now ensure you receive the most benefits to your network. Nova Datacom's QuickStart offering for Palo Alto Networks provides design and implementation of Palo Alto Networks' security solutions by a specialized NDC team. Our certified Engineers have the skills, expertise and hands-on experience to minimize risk and configure your solution quickly, securely, and efficiently. Working in tangent with a dedicated Project Manager, your NDC QuickStart team executes implementation tasks that fit your specific network environment to ensure maximum results.

Nova Datacom's QuickStart offering for Palo Alto Networks is designed to provide implementation and follow-on services delivered in five phases. Each phase is focused on one objective to ensure a successful implementation, as well as to provide a framework for continued internal knowledge development and maintenance.

NDC's QuickStart Offering provides optimal day one network results from new hardware acquisitions.

NDC's QuickStart Service Phases:

Phase 1: Pre-Qualification and Recommendations

A NDC Certified Engineer gathers information about your existing environment, such as current products in use and the physical and logical network topology. The Engineer then works with you to complete a preinstall questionnaire, define functional requirements, and review special traffic requirements. Once this information is complete, the Engineer will make recommendations to show the maximum network benefit in regards to network design and architecture, placement of the device, deployment options, application- user- and content- (IPS,AV,URL, etc.) identification options, centralized management options, High Availability (HA) considerations, features to be used, licensing requirements and performance recommendations, and any further custom setup needed based on the applications and resources.

Phase 2: Implementation Planning

Once all the necessary data is gathered, the Engineer will make recommendations regarding the actual implementation plan. This planning phases results in the development of a detailed implementation/deployment plan, a high level design document, and recommended test plan procedures.



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DUNS: 169242760
GSA: GS35F0322U Schedule 70

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Phase 3: Implementation

Once the implementation plan is in place, actual implementation of the device(s) begins. Elements of this phase include device staging, deployment and system configuration. High Availability, security zone, URL content filtering, data filtering, vulnerability protection (IPS), and advanced firewall features, such as SSL VPN, SSL Decryption, QoS, are configured for maximum network benefit, along with the implementation of administration, monitoring and application visibility reporting functionality. Once these tools are in place, the Engineer will validate the configuration against vendor best practices, execute functional validation and begin acceptance testing.

Phase 4: Knowledge Transfer

Post implementation and validation the Engineer provides detailed design documents, configuration backups, as well as an optional white boarding Q&A session and informal knowledge transfer. Deliverables and topics covered during this exchange may include a detailed configuration review and design documents, as-built documentation, backup of finalized backup configuration, tuning security policies recommendations and reporting features, best practices overview, and tips for troubleshooting and debugging.

Phase 5: Post-Installation Support

Once deployed, your organization receives support for 5 calendar days. During this time you can pose configuration-related questions to our solutions architect team by phone or e-mail. The team is available Monday through Friday, from 9 a.m. - 5 p.m. EST. Responses will be delivered within one business day.

NDC's QuickStart for Palo Alto Networks Benefits:

Features	Benefits
Pre-Implementation Information Review	Eliminate schedule creep due to missing information, ensure that all required elements and information are gathered in place prior to implementation
Implementation Consulting	Reduce risk by identifying network vulnerabilities before implementation kick-off. Proactively apply NDC expertise to mitigate potential weaknesses.
Knowledge Transfer from Certified Engineering Resource	Drastically reduce learning curve, reduce time to value, and optimize on-site resources for continued proactive maintenance
Phased Methodology led by Dedicated Project Manager	Reduce overall project risk through experienced PM guidance. Ensure implementation activities are conducted on schedule, meet expectations, and provide proactive problem resolution